AGA Atlanta Webinars FAQs

- **How do I access the event virtually?**
  AGA Atlanta hosts virtual events using Zoom and Conferences i.o. A personalized link to our events are sent to all attendees once registration is completed. Virtual attendees will use this link to access the event through our Conferences i.o event page. The event can be accessed using any device.

- **Can I share my virtual event link?**
  We ask that you don't share your personalized event link even for events offered at no cost. AGA Atlanta believes it provides valuable service to its members and event attendees by providing CPE opportunities at a reasonable price. If your colleagues are interested in attending AGA Atlanta events, we ask that you encourage them to register through our ticketing platform or email us at eventsupport@aga-atlanta.org.

- **What if I have trouble accessing the event?**
  Please contact eventsupport@aga-atlanta.org for any issues related to our webinars or events.

- **What is AGA Atlanta's refund policy?**
  All attendees can receive a refund up to 48 hours before the event. However, no refunds will be issued if you cancel within 48 hours of the event. If you need to cancel within this time frame, AGA Atlanta allows for tickets to be transferred to another attendee at no additional cost. Refunds can be initiated through your ticket receipt or by emailing us at eventsupport@aga-atlanta.org.

- **Does AGA Atlanta offer registration discounts?**
  YES! AGA Atlanta offers two types of registration discounts - student and group discounts.

  Undergraduate and graduate students can attend AGA Atlanta virtual events for FREE! If you are a student and interested in attending our events, please email us at eventsupport@aga-atlanta.org

  For groups of 3 or more attendees, AGA Atlanta offers a 15% ticket discount. Group ticket discounts are automatically applied at checkout. Please contact us at eventsupport@aga-atlanta.org if you experience any issues when purchasing group tickets.