

Jennifer Franks

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Jennifer Franks directs the Center for Enhanced Cybersecurity within GAO's Information Technology and Cybersecurity team. She oversees reviews that primarily focus on emerging cybersecurity issues and assessing an agency's ability to protect the confidentiality, integrity, and availability of its sensitive data and computing infrastructure. In addition, she leads reviews in the areas of IT management and operations, financial management, healthcare and public health IT, data protection, and privacy.

Jennifer is a Diversity Champion who leads efforts to increase inclusiveness at GAO. She has facilitated numerous agency Diversity, Equity, Inclusion, and Accessibility (DEIA) courses, and holds facilitator certifications in "Engaging in Bold, Inclusive Conversations" and "Green Dot Bystander Intervention" training.

Jennifer earned a master's degree in information security policy and management from Carnegie Mellon University and earned a bachelor's degree in computer information systems from Hampton University.