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President's Message

Indianapolis AGA Chapter Members,

As we head into July 2018 and I reflect on this past 12 months, there is only one word that can sum it up -Wow! I have been a member of two other AGA chapters and neither of them comes close to the benefits your chapter offers its members or the community service events that your chapter supports. It has been a tremendous honor to have served your chapter in this role. You held 19 community service events, a tremendous feat for any organization, let alone one run by volunteers. If that isn't proof of your commitment to Service to Others, I don't know what is.

I'd also like to thank and congratulate some of your engaged core group of leaders:

- Kim Smith for her selection as CEC Member of the Year
- Catherine Henshaw for her selection as AGA Member of the Year
- Catherine Henshaw (again) for her selection as AGA Volunteer of the Year
- The Education Committee (Tara Crabtree and Stephanie Ulba) for selection as AGA Committee of the Year



Anyone who has been even slightly engaged in your AGA chapter knows these selections are well-deserved. Thank you all!

- (Continued on Page 2) -

President's Message [Continued from Page 1]

Looking ahead to this next program year, I look forward to taking on a new role on the Membership committee and I look forward to working with Melissa Jacobs as she takes on the role of President, and with her CEC as they support her and her goals and initiatives.

I also look forward to seeing more of our members engaged. Yes, it does require more effort than doing nothing but, the more people we have engaged, the more people there will be to share ideas, improve your chapter, and share the workload. Plus, the one-year commitment flies by...this past year definitely has!

Thank you all for allowing me to serve your chapter.

Shawn McCracken
President,
Indianapolis AGA
Chapter

Newsletter News

Greetings from your Newsletter Crew! Below is the publication date for the next edition of the AGA Newsletter. If you have article ideas or information you would like included in the



Newsletter, please let us know.

Next Quarterly Newsletter:

Publication in mid-October,
submission deadline Oct. 1, 2018

PDT DRAWING WINNERS

On Tuesday, May 15th, we drew for winners to attend the AGA National PDT in Orlando, FL. Members were entered into the drawing for the PDT based on incentive points.

We are pleased to announce this year's winners:

- Cassandra Tomes
- Liz Comer

Congratulations, Liz and Cassandra!

UPCOMING 2018 WEBINARS

September 12th, 2:00pm-3:50pm
"Communications"

October 10th, 2:00pm-3:50pm
"Internal Control"

November 28th, 2:00pm-3:50pm
"Ethics"

December 5th, 2:00pm-3:50pm
"Internal Control"

December 20th, 1:00pm-2:00pm
"Social Media"

*Times are in Eastern time zone

NEW MEMBERS!

AGA Indianapolis Chapter welcomes our new members who joined us this year between April and June!

- Dotine Roger Ayanam
- Richard L. Baughman, CPA
- John P. Chapman
- Dwight Hillenburg, III
- Phuong D. Hong
- Kinzie E. Kincaid
- Emma L. Kottlowski, CGFM
- Courtney May
- Kelley Skelton

AGA Indianapolis Year-End Celebration!

On Tuesday, June 12, 2018 the AGA Indianapolis Chapter held our annual Program Year-End Celebration to thank our members for all of their hard work throughout the year, and celebrate



the accomplishments of the Chapter and it's committees. This years' event took place at Daniel's Vineyard in McCordsville. If you are not familiar with them, Daniel's is a family owned and operated vineyard and winery, offering sophisticated wines in a fun and chic atmosphere. Their tasting room features wine tastings, freshly made brick oven pizzas, and beautiful views of the vineyard.



Article written and photos by Cara Scott

JOB INTERVIEW TIPS FOR INTROVERTS

By Kat Cohen, Quartz, August 20, 2018

While many people find interviews stressful, the process can be an introvert's worst nightmare: Discussing personal achievements, making small talk, and being put on the spot are all things that many introverts would rather avoid.

As both a college counselor and CEO, I have encountered students and employees with all personality types. Introversion is only a disadvantage if a job applicant attempts to hide this quality instead of embracing it. For example, people with shy personalities might also be detail-oriented, thoughtful, and great listeners, all of which can be extremely valuable professional qualities. They'll fare better in an interview by highlighting their strengths than by pretending to be a social butterfly.

If you are an introvert, or if self-promotion doesn't come naturally to you, it might be particularly hard to answer questions about personal strengths and achievements on the fly. It's best to go into a job interview with an idea of the points you want to emphasize. Take time to reflect on prior experiences and write out a list of projects you excelled at, technical abilities you acquired, and soft skills you possess. Review your list shortly before an interview for a confidence boost and to help answer questions regarding experience and personal strengths.

In order to avoid curveballs that will put you on the spot throughout the application process, research the company you are interviewing for inside and out. This means going beyond the website and looking at social media accounts, recent media placements and press releases, and review sites such as Glassdoor. Ask a hiring manager who you will be speaking with...

Read more at: <https://www.govexec.com/excellence/promising-practices/2018/08/job-interview-tips-introverts/150678/>

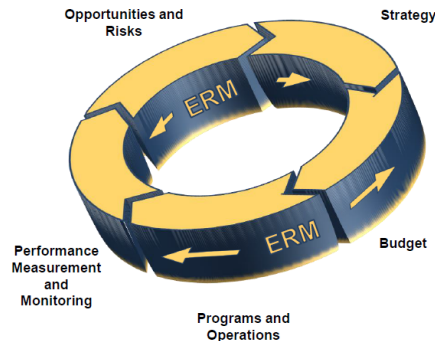
AGA Indianapolis Chapter April Luncheon

On April 19, 2018 AGA Indianapolis Chapter hosted a luncheon at the DFAS Auditorium, which included a presentation by LTC (Ret) Christopher L. Babcock, PMP, CGFM, CDFM-A, current US Army Director at PricewaterhouseCoopers Public Sector, LLP.

The presentation was titled “Enterprise Risk Management (ERM) - What’s In It for Me?”. Mr. Babcock discussed ERM and what it can do for an organization. ERM is a strategic discipline that seeks to deliberately and proactively address the full spectrum of an organization’s opportunities and risks. Implementing ERM can promote a unified, consistent, and proactive risk management culture and framework that flexibly aligns with and leverages existing risk management compliance, and programmatic efforts to achieve mission, goals, and objectives.

The Value of ERM

Embedding ERM into strategy and performance



Value of ERM

- Opens and improves the channels for communication and dialogue about opportunities and risks.
- Offers a comprehensive view of risk across an organization from both a “top-down” and “bottom-up” perspective.
- Allows for more informed decision-making.
- Encourages a more proactive approach to risk management.
- Results in “fewer surprises” that negatively impact the organization’s mission and reputation.

ASMC/AGA Spring 2018 Joint PDC

On May 2, 2018 the ASMC and AGA Indianapolis Chapters hosted a joint Professional Development Conference at The Wellington in Fishers. There were 248 attendees, most of whom are members of ASMC and/or AGA. The theme of this particular event was “Sound Health—Organizational and Individual”. The day’s events included presentations by Darnell Hillman on Health and Wellness (“Be About It”); Robin Graves on Fitness, Health, and Stress Management, Lori Torres on Agency Health and Wellness/OIG Style; Oscar Gutierrez on the Process Improvement (The Mind Trust/Making the Grade); Mayor Fadness on Operational Health of a Growing City; Daniel Hahn on Enterprise Risk Management; Richard Byrnes on Ethics; and Lindsay Tjepkema on The Path to Networking Success. Attendees not only gained knowledge from the presentations, but also members in attendance earned CPE’s toward their FM Certification.

Attendees seemed to really enjoy this event, as the feedback indicates! Some of the quotes from attendees include:

- “I really did enjoy the speakers and the location of the Spring PDC this year. Having a diverse group of topics from what we typically have made it more interesting. Having speakers who demonstrated fitness and provided advice really did hit home on activities we could all do to improve our wellness. Being a resident of Fishers and interesting in local government, I did enjoy the Mayor as a speaker as well. He gave a lot of background to issues they are working on, and you can see the results of their planning around the city.”
- “The Spring PDC was probably the best one I've attended in quite some time. The new venue was most welcomed with the extra space, its attentive staff, and overall accommodations. For the most part, I found the guest speakers to be relevant to our profession, well prepared, and engaging. I found there was a good blend of levity and learning. Nice job to the committees involved in coordinating this PDC.

CGFM® Networking Luncheon

On April 10, 2018, the AGA Indianapolis Chapter held a CGFM Networking Luncheon. There were 20 people in attendance (15 of whom were AGA members) at the event, held at DFAS Indianapolis. Attendees enjoyed a catered lunch as they networked with other CGFMs within the chapter. The event celebrated the CGFMs and their accomplishments as part of “CGFM Month” (which was in March). The CGFM proclamations that were obtained from the State of Indiana, the City of Indianapolis, and the City of Lawrence were on display for all attendees to read as well.

For more information on the CGFM, preparation, or to check out an CGFM Module, please contact Dan Neumann at daniel.b.neumann2.civ@mail.mil or 317-416-8961.

(You may also visit <https://www.agacgfm.org/CGFM-Certification/About-CGFM.aspx>)

Article by: Dan Neumann

CGFM® Information

What is CGFM?



Certified Government Financial Manager® (CGFM®) is a professional certification awarded by AGA, demonstrating competency in governmental accounting, auditing, financial reporting, internal controls and budgeting at the federal, state and local levels.

What are the initial requirements?

To earn the CGFM, individuals must apply for the CGFM program and meet the following requirements:

- **Ethics** — read and agree to abide by AGA's *Code of Ethics*
- **Education** — have a bachelor's degree from an accredited college or university
- **Examinations** — pass three comprehensive CGFM examinations
- **Experience** — have at least two years of professional-level experience in government financial management

Maintaining CGFM Certification

To retain the CGFM certification, all CGFMs must adhere to the AGA's **Code of Ethics**. In addition, to continue using the CGFM designation after their name, CGFMs must be in an active status.

Active Status

To maintain the CGFM certification in an active status, CGFMs are required to:

- Pay the CGFM renewal fee by the due date every year.
- Complete at least 80 hours of Continuing Professional Education (CPE) every two years in government financial management topics or related technical subjects (within the designated two-year cycle).
- Maintain and, if requested by AGA, provide detailed information on CPE hours completed.

By submitting their annual renewal payment, CGFMs affirm that they have and will continue to abide by AGA's **Code of Ethics** and that they have fulfilled the **minimum CPE Requirements**.

WHAT IF I TOLD YOU

IT'S NOT HOW LONG YOU STUDY, IT'S HOW WELL YOU STUDY

CGFM Practice Questions:

1. One method used to assess accountability of state agencies is
 - (A) a bond rating review.
 - (B) program evaluation.
 - (C) judicial review.
 - (D) an ordinance compliance audit.
2. Governmental fund level financial statements are prepared to present
 - (A) both a short and long-term perspective on governmental finances.
 - (B) information on financing activities.
 - (C) information that is more narrowly focused than mandated by government standards.
 - (D) a detailed short-term view of government services.
3. Upon completion of a performance audit the auditee will be provided with a report that includes the audit objectives, methodology, results and
 - (A) special purpose reports.
 - (B) test of internal controls.
 - (C) audit documentation.
 - (D) audit scope.
4. The CAFR includes all of the following EXCEPT the
 - (A) basic financial statements.
 - (B) MD&A.
 - (C) RSI.
 - (D) PAR.

Answers:
1: B
2: D
3: D
4: D

How Intelligent Automation Is Shifting the Way We View Competencies and Professional Development

By Quimby J. Kaizer, MBA, LSS Master Black Belt; Stephen M. Ponce, PMP; and Jeffrey C. Steinhoff, CGFM, CPA, CFE, CGMA

The dramatic shift of government workforce demo-graphics continues as baby boomers complete their government service journey. No, this will not be another exposé about adapting professional development models and delivery channels to meet the influx of millennials and their preferences.¹ Instead, this article highlights the way intelligent automation is introducing a perfect opportunity for government agencies to reset their entire operations, including budget, finance, and accounting functions, while capitalizing on an incoming “class” of employees who are not set in historical ways of doing things and are primed for cutting-edge technology. Also called “bots” or “robotic process automation,” intelligent automation promises to revolutionize the government workforce.

PLEASE WELCOME THE INCOMING CLASS

The surge in government agencies buying into intelligent automation, along with the breadth to which technology will expand in all facets of operations, will introduce a new breed of employee. This incoming class carries well-grounded expectations of how and how often they receive data through social media and phone applications, in both their personal lives and their professional careers. Leading government agencies will harness cloud platforms and more dynamic interfaces to push relevant professional development and communications to their employees in a more rapid and role-based fashion. And cloud vendors will continue to launch industry tested and configured commercial-off-the-shelf solutions that provide more consistent user experiences. Think of concise online instructional videos that can be shared at-large, anywhere, anytime with whomever needs access.

Intelligent automation is a defined stack of capabilities that iteratively introduces more advanced analytics and features at three distinct levels:

- 1 **Robotic process automation** mechanizes very rudimentary processes and thinking tasks that are typically repetitive, involve multiple systems, and follow very explicit steps.
- 2 **Enhanced process automation** solves problems and performs work activities through out-of-the-box knowledge; understands and interprets unstructured data, such as the unbounded wealth of information on the internet, e-mails and social media content; and acquires knowledge either by observing how a human solves problems or consuming additional data.
- 3 **Cognitive automation**, like IBM’s Watson, mimics human activities, such as perceiving, inferring, gathering evidence, hypothesizing and reasoning...

Read more at: <https://www.agacgfm.org/Research-Publications/Journal-of-Government-Financial-Management.aspx>

AGA Ice Cream Social



On Friday, May 18, 2018, 12 members of the AGA gathered to network as a group and indulge in tasty treats at BRICS Broad Ripple Ice Cream Station. BRICS is located in the historic Monon Railway Station, built over a century ago and originally known as the Broad Ripple Station. BRICS features nearly 40 hand-dipped flavors, homemade waffle cones, malts, shakes, sundaes, and even fair-trade coffees, teas and hot chocolate with a focus on environmentally

sustainable practices. The AGA Indianapolis Social Committee put this treat together to say “thank you” to our members for a great year!

Article Written by Cara Scott, photo by Catrina Thompson

Gleaners' Food Bank Volunteer Opportunity



AGA had six volunteers (4 AGA members) attend our Gleaners' Volunteer Opportunity on Saturday, May 12, 2018. We served 180 families. Catherine Henshaw greeted customers, provided shopping carts and stocked shelves with canned goods. Katie Buck and Tom Garrison stocked produce, including lettuce, plantains and eggplant. Katie was very helpful by giving cooking instructions and recipes for plantains and eggplant. Vince Buck worked the frozen meat station. Jackie Freeman and Michael Gaudet helped bag the customers' items and took them out to their cars. After the pantry closed, we restocked all of the nonperishables and

put away the frozen food, produce and baked goods and cleaned the tables and swept the floors.

Article Written by Cara Scott, photos by Catrina Thompson



AGA School Supply Drive

AGA members truly demonstrated a love for the children of their community during the School Supply Drive for Indianapolis Public School #105, more commonly known as Charles Warren Fairbanks School, from July 23 - August 3, 2018. Donations spilled over the typical collection box displayed in the lobby and filled up a cubicle before being delivered to the school on Wednesday, August 8, 2018. The students and faculty were overjoyed to receive the many items, including 32 polo shirts, 4 pairs of tights, 2 jumpers, 6 backpacks, a sweater, 10 blue shirts, and boxes of notebooks, loose-leaf paper, crayons, markers, and pencils. Thank you to all members who came together to support the mission and help to make this a successful school year!



Article Written and photos by Stevie Lynch

AGA at Wine And Canvas



The AGA Indianapolis Chapter hosted a painting event at a local Indianapolis Wine And Canvas studio on Saturday, April 28, 2018. A total of 15 people (AGA members and their guests) registered for the event.

If you have never been to an event like this, Wine And Canvas is not just a paint class; it is Art Entertainment at its finest! A local Indianapolis artist inspired and instructed the private event, giving step-by-step instructions to create finished works of art that each person got to take home. At this type of event, drinking wine is not a requirement, so please do not let that deter you from joining our next event! Everyone had fun and it was very interactive.

Article Written by Cara Scott, photo by Catrina Thompson

AGA COMMUNITY SERVICE EVENTS FOR 2018-2019

FIRST QUARTER

July 2018 Kate Spade purse, wallet, and clutch donated to PDC event
July 23 - August 3, 2018 IPS #105 - School Supply Drive
August 6 - August 17, 2018 Guyana Back to School Drive
August 25, 2018 Day of Caring at Heritage Place (Partnership with ASMC)
October 20, 2018 Wellness Walk/Hat and Glove Donation to Shepherd Community Center
Christmas Store

SECOND QUARTER

October 2018 Salvation Army Coats for Kids Distribution (Partnership with ASMC)
November 2018 Holiday Cards for Soldiers Overseas
November 2018 Mozel Sanders Thanksgiving Dinner Project (Partnership with ASMC)
December 2018 Angel Tree with Gifts for Children of IPS #105
December 2018 Wreaths Across America

THIRD QUARTER

January 2019 Gleaner's Food Bank Service Event
February 2019 Valentine's Cards for Soldiers Overseas
March 2019 Children's Bureau Easter Basket Project (Partnership with ASMC)

FOURTH QUARTER

April 2019 Food Drive (Partnership with ASMC)
May 2019 Mutt Strut



GET TO KNOW YOUR FELLOW AGA MEMBERS!

- * Name: Cara Scott
- * Job Title: Financial Systems Analyst
- * Team: I&T Payroll/DCPS, Documentation
- * DFAS History: I worked in Civilian Pay for 2 years, then 8 years in ESS Compliance/Post Pay Analysis, and just moved to I&T Payroll/DCPS in early August of this year!
- * Family: Married for 3 years, and my husband has 2 daughters and 4 grandchildren from his previous marriage. Together we have a dog and a cat.
- * Hobbies & Interests: We go to several horror-themed conventions each year to meet actors from our favorite movies & TV. We also both drive MINI Coopers and attend rallies around the country!



PICTURED: Greg Scott, Jeffrey Dean Morgan ("Negan" on The Walking Dead), Cara Scott

CEC Meeting Minutes

AGA Indianapolis Chapter Executive Council

www.agacgfm.org/indianapolis

June 13, 2018 / Conference Room 340R-1

President-Elect Welcome

2018-2019 Theme – “The Give Back Year”

Notes: National president theme is give back

Think about what makes you like being part of AGA and how do we emphasize that to current and prospective members. We give CPE's but there's plenty of other opportunities for CPE's, especially in larger blocks

Networking – big benefit, want to emphasize creating networking opportunities

Large virtual membership

Want to eliminate luncheons unless CEC feels strongly about keeping

Keep doing joint ones with ASMC

Be okay with micro-events – small attendance to a really good small event is good

Be able to articulate to current and new members what the value of membership is

CPE's, discounts to social events (eg ASMC does Disney on Ice block tickets)

Dan comment: AGA national has some things

How are we different than ASMC that's worth a higher membership fee?

Committee Plans

Expectations

Brainstorm and Discussion

Programs – Mike Lynn

Melissa question about luncheons?

Mike likes luncheons for bite sized CPE and offers networking

Lindsay asked about holiday lunch – confirmed we will still do that one

Group discussion: don't think we were giving CPE's for luncheons

Last year only 3 AGA only, rest were joint ASMC

Not a revenue source

If we continue, need to make sure the speakers are an attendance draw. Outside speakers or panels. Focused on professional development.

Task: find out ASMC luncheon plans

Mike will move to education focused on events – requested list of past speakers with good attendance. Brooke has list.

Education - Stephanie Ulba, Tara Crabtree

Will do 2 PDC's, lead on first one, almost completely planned. Venue changing

Invited central Indiana chapter

Have paid fee for webinars – usually do 8 a year, attendance usually 12-15

Melissa instruction: work with Mike to balance. Would be ok with doing less to make time for live events.

Discussion about cost/attendance – about \$100 per webinar.

Some people who don't do anything else with AGA do webinars

Non-members can attend but pay \$25, free for members

Have renewed NASBA – consider not renewing next year. CPA requires NASBA endorsement but most certifications don't.

Discussion about previous issuance of NASBA CPEs

Community Service - Stevie Lynch, Catherine Henshaw

(Continued on next page...)

The next CEC Meetings are scheduled for:

- ◆ Wednesday, September 12, 2018 at 12:00pm in Conference Room 340R-1
- ◆ Wednesday, October 10, 2018 at 12:00pm in Conference Room 340R-1

CEC Meeting Minutes, continued

AGA Indianapolis Chapter Executive Council

www.agacgfm.org/indianapolis

June 13, 2018 / Conference Room 340R-1

(Continued from previous page...)

Children's museum event –

13 and up

930-330 with lunch break

12 volunteers max

Hour of training, half hour walkthrough outdoors

Send email to Mary to send out for interest

(IMA) Newfields museum – volunteer process too complicated

Can we get discount tickets from them for stuff like Christmas light show?

Dan: connect with non-profits that may need office help?

CCR – Dan Neumann

Submitted CCR to national last program year

Sent out to membership with link to drive traffic to website

Want to do CCRs for outside entities (government organizations, school corporations, etc)

National is focused on students to bring awareness to government careers

Interns may be good connection with schools

CGFM - Dan Neumann

Always max out CRP points for CGFM

Need info sheet to be able to hand out compare/contrast CGFM and CDFM

Have study material and flash cards that members can check out

Awards - Tynishia Weatherspoon

Last year went well

Only thing want to change is if things need to go to national, funnel through Tynishia for consolidated submission

Discussion about timing

Suggestion to bring up at each event

Suggestion – when build plan, be specific about when to start communication about each award since it's fairly consistent – timeline oriented

Membership - Kim Smith

Discussion about goals: recruiting event/s in plans

At least one recruiting event

National used to fund recruiting incentives

School visits – get YP/student memberships

Focus on mentoring/job shadow

Amy Hole interested in creating job shadowing program

Be specific about what we'll do so it doesn't become overwhelming

Want members involved

Due Outs

Committee Plans and Budget (ref: CRP Section I, Goal 2, Pg 5) to Emily Blake (Emily.r.blake6.civ@mail.mil) by COB July 3.

Will send task with template and budget

Adjourn



Newsletter Articles

The deadline for submitting articles and updates for the December newsletter are due by October 1, 2018.

Please email submissions to:
 Desiree.R.Garcia6.civ@mail.mil
 Cara.M.Scott.civ@mail.mil

OFFICERS

President	Shawn McCracken
President-Elect	Melissa Jacobs
Treasurer	Michael Gaudet
Secretary	Kim Smith
Previous President	Tony Hullinger
3 Year Board Member	Camille Schultz
3 Year Board Member	Maranda Summers
3 Year Board Member	Mike Leist
3 Year Board Member	Amanda Pierce
3 Year Board Member	Alana Evans
3 Year Board Member	Jayme Boruff

COMMITTEE CHAIRS

Accountability/CCR: Dan Neumann
 Awards: Tynishia Weatherspoon
 CGFM Coordinator: Dan Neumann, Alicia Turpin
 Chapter Recognition Points: Virginia Smith-Milan
 Community Service: Jackie Freeman, Catherine Henshaw
 Corporate Sponsorship: Elizabeth Christian
 Education: Tara Crabtree, Stephanie Ulba
 Historian: Brooke Neuerman
 Incentive Points Coordinator: Megan Hart
 Meeting Arrangements: Adrian Perry, Lindsay Harris
 Membership/Early Careers: Candi Lorenzo
 Newsletter: Desiree Garcia, Cara Scott
 Programs: Amy Hole
 Publicity: Mary Jelev
 Social: Catrina Thompson, Demita Moore
 Website: Katie Buck
 Wellness: Brittney B. Jones
 N. Central Region AGA VP Elect: Art Caraballo
 North Central Region Regional Coordinator for Membership/Early Careers: Maranda Summers

FOR ADDITIONAL CONTACT
 INFORMATION VISIT:
www.againdy.com
webmaster@againdy.com